

## Terms/Shipping

Wednesday, 31 May 2006

Last Updated Tuesday, 17 November 2009

Shipping All animals will be shipped UPS overnight Monday through Wednesday. Shipping dates will be arranged at the time of purchase. When the delivery occurs, there must be an adult there to sign for the dragon on the first attempt. We also need to be contacted either by phone or email within two hours of delivery. If there is no one home at the time of initial delivery, the live arrival guarantee is void. Shipping costs range from 25-55 dollars depending on location in relation to [www.AlphaDragonZ.com](http://www.AlphaDragonZ.com). If multiple dragons are purchased, then the cost of shipping could increase but you will still save money on shipping costs by buying multiple dragons. Cold Packs, Heat packs, and Boxing materials are all included in the fore mentioned price. Tracking numbers will be emailed only at Buyers request. We always reserved the right to delay shipment due to weather issues. Live Arrival and Guarantee We guarantee our animals for up to a 15 days after delivery as long as the first delivery attempt is successful and the animal has been properly quarantined. Not adhering to any of the fore mentioned guidelines will render your guarantee void. If you are unsatisfied with the animal you receive, please email us as soon as possible to make us aware of any issues. Remember that it can take up to two weeks for a hatchling to acclimate to its new surroundings. In the initial few weeks please keep handling down to a minimum. Young dragons can go down hill fast so please consult you care sheet and make sure that you are doing everything according to it. After a few weeks, the dragon outings can start and gradually increase. Handling Most dragons will be shipped through UPS. All of our animals will be appropriately packaged in a pre-punched plastic cup or Snake bag depending on size. All of our boxes are Styrofoam lined and have "Perishable" written on the side. Payment Information

All animals must be paid for in advance. We accept Instant Money Transfers through PayPal sent to [AlphaDragonZ@earthlink.net](mailto:AlphaDragonZ@earthlink.net), overnight money orders, and overnight cashiers checks. We do not accept Echecks from paypal under any circumstances. We will hold an animal for up to 24 hours with no deposit. This is the only hold policy that is available. The prices listed on our animals are not negotiable as we feel they are reasonably priced.

\*\*\*All Sales are Final\*\*\* We do not issue monetary refunds. In some rare cases we will exchange or credit you the price of the dragon minus the shipping/handling fees.

### International Payment Information

All animals must be paid for in advance. We accept Instant Money Transfers through PayPal sent to [AlphaDragonZ@earthlink.net](mailto:AlphaDragonZ@earthlink.net), overnight money orders, and overnight cashiers checks. We do not accept Echecks from paypal under any circumstances. We will hold an animal for up to 24 hours with no deposit. This is the only hold policy that is available. The prices listed on our animals are not negotiable as we feel they are reasonably priced.

#### TRANSPORT AND DELIVERY FEES:

- There will be a \$50 fee for a dragon 11 inches and under. Dragons that are 12 inches or larger will have a \$85 dollar transport fee to cover the international transport, taxes, wildlife inspection fee, customs broker, domestic transport and personal delivery expenses to Hamm.
- If you want to pay via direct bank wire/money transfer please add \$10. to your total to cover the fee that my bank charges for incoming wires. ORDERING:
  - I will not be able to "HOLD" Bearded Dragons without a 50% nonrefundable deposit which must be sent and confirmed within two business days of your Hold. I will also need a FAX with the paperwork from verifying your wire transfer. Please do not ask me to hold Bearded Dragons without a 50% nonrefundable deposit. Sales are on a "first come first serve" basis.
  - No order is confirmed until full payment is received. Payment can be sent via Instant Money Transfer through [www.paypal.com](http://www.paypal.com), Western Union or via International Bank Wire Transfer. Please allow 7 days for bank wires to arrive. There will not be additional dragons to purchase at the Hamm Show.
  - No orders will occur after December 6th. Only Bearded Dragons paid for in full by this time will be shipped. PICKUP:
    - I will not be at the Hamm Expo in person.
    - To retrieve your dragons you will need to bring your state issued photo ID and present this. If you want to appoint a friend/agent to pickup your Bearded Dragons then please send us the name and your agent who will also need a state issued Photo ID for proof of identity.
    - Around December 5th I will send you an email concerning pickup time, plus the row and table number at which you may find your dragons.